

[Field Service](#) [1]

FEDCO Provides Comprehensive Field Service for...



[2]

1. **Commissioning New Equipment** – If you are a first-time user of FEDCO pumps or ERDs, we can provide on-site installation and startup assistance. We offer reduced field service rates.
2. **Training** – We can train at your location or at the FEDCO training center. [Contact our after-sales team](#) [3] for more information.
3. **Troubleshooting** – FEDCO equipment has a reputation for extraordinary reliability. However, if your system should experience problems, our knowledgeable staff can usually solve issues over the telephone. If the problem persists, FEDCO can dispatch an experienced technician to resolve the problem, provide training, and review all operating requirements for optimal performance.

FEDCO Brings World Class Service to You

FEDCO headquarters in the USA or our Dubai and Singapore Sales and Service Centers are staffed by senior specialists in field service and RO system operation.

View [FEDCO Field Service Offices](#) [4] in a larger map

At FEDCO, we can tailor the delivery schedules to meet your needs. If your system is critical we prioritize manufacturing and shipping. Spare parts including customized rotors can ship in as little as one (1) week. While other companies are cutting back, we continue to expand. Because of our growth, we increase our efficiency, service and stocked parts for shorter lead

times. More and more companies are trusting FEDCO with their RO equipment needs.



[5]

Source URL: <https://fedco-usa.com/field-service>

Links

[1] <https://fedco-usa.com/field-service>

[2] https://fedco-usa.com/sites/default/files/images/Field_service_pump.jpg

[3] <http://fedco-usa.com/sales-and-support>

[4] <https://maps.google.com/maps/ms?msa=0&msid=204472445729877883007.0004c6d59cd941dbd1656&ie=UTF8&ll=21.600257,10.241138&spn=40.638852,187.214141&t=h&source=embed>

[5] https://fedco-usa.com/sites/default/files/images/Field_service_crate.jpg